Curriculum Vitae (short version) Anna Mette Pagaard Fuglseth

Address:

Home:	Gamle Foldnesvegen 87, N-5354 STRAUME Norway
	Tel.: +47 56 33 22 76
	Mob: +47 92 62 11 23
Work:	NHH Norwegian School of Economics Helleveien 30
	N-5045 BERGEN Norway
	Tel.: +47 55 95 92 45
	e-mail: anna.mette.fuglseth@nhh.no

Personal data:

Born:	August 2nd, 1946 in Thyregod, Denmark.
Civil status:	Married, 1 child.
Nationality:	Danish.

Education:

Spring 1990:	Graduation as Dr. Oecon. from NHH Norwegian School of Economics, Bergen.
Autumn 1983:	Graduation as "Siviløkonom HAE" from NHH Norwegian School of Economics, Bergen.
Spring 1980:	Graduation as "Siviløkonom" (Master of Science) from NHH Norwegian School of Economics, Bergen.
Spring 1974:	Examination in the first part of the study of law at the University of Bergen.
Spring 1969:	Graduation from the one-year secretarial course for students at Bergens Handelsgymnasium, Bergen.

Employment:

16.06.03-	Professor at NHH, Department of Strategy and Management.
01.01.09-31.12.11	Director of the National Research School in Business Economics and Administration.
01.09.05-31.08.11	Dean of Doctoral Studies at NHH.
01.08.99-15.06.03:	Assoc. Professor at NHH, Department of Strategy and Management.
01.01.95-31.07.98:	Assoc. Professor at the University of Bergen, Department of Information Science.
01.01.88-31.10.95:	Ass./Assoc. Professor at NHH, Institute for Information Systems Research.

Professional academic activities (selected):

01.08.10-31.07.15	Member of the board, Molde University College, Specialized University in Logistics, Molde.
01.08.07-31.07.10	Deputy member of the board, Molde University College, Specialized University in Logistics, Molde.
01.01.09-31.12.11	Representing NHH at the CEMS Research & Doctoral Education Committee.
01.01.09-31.12.11	Representing NHH at EDAMBA, the European Doctoral Programmes Association in Management and Business Administration.
21.10.02-31.12.08	Member of the board of the SNF Foundation, Bergen.
2005 - 2008:	Chairman of the FIBE committee, NHH.
2006 – 2007:	Mentor of the Lawson M3 user group on strategic management (related to research on enterprise systems).
2003 – 2005:	Expert Reviewer of the LAB@FUTURE project under the Commission's IST FP5 Programme, Luxembourg.
2002:	Expert Reviewer of the Knowlaboration project under the Commission's IST FP5 Programme, Luxembourg.
1999 – 2004:	Expert in several evaluation panels under the Commission's sixth framework programme, Bruxelles (among others IST and Marie Curie Fellowships).

Research interests:

Implementation of enterprise systems and measurement of effects on organisational effectiveness.

ICT-supported cognition, learning and decision-making.

Teaching experience (selected)

Autumn 2013-	ERP systems and organisational effectiveness, a master's course at NHH.
Autumn 2004-2005	ICT and Organisational Learning, a master's course at NHH.
Autumn 2003-2005	Information systems and performance management, a master's course at NHH (in co-operation with ass. professor Audun A. Dahl).
Autumn 2001-2004	IT-support of strategic decision processes, intensive research seminar for PhD students at the Swedish School of Economics and Business Administration, Helsinki, Finland (in co- operation with professor Kjell Grønhaug).
Spring 1999-2005	IT-support of strategic decision processes, a research seminar for master and doctorate students at NHH (in co-operation with professor Kjell Grønhaug).
Spring 1999-2001	Responsible for the introductory course in business data processing for 1 st year students (about 350 students) at NHH.

Autumn 1995-1997:	IT-supported Information Processing, course for graduate students at the University of Bergen, Department of Information Science.
Spring 1995-1998:	Spreadsheet Modeling, an introductory course in Administrative Information Processing at the University of Bergen, Department of Information Science.
Autumn 1992-1995:	Cognition and Cognitive Support, course for doctorate students at NHH.
Spring 1988-1993:	Introduction to Business Data Processing, introductory course for 1 st year students (about 400 students) at NHH.
Autumn 1984-1993:	Personal Computers as a Management Tool, course for 4 th year students at NHH.
Spring 1984-1993:	Decision Support Systems, course for 4 th year students at NHH.

Publications:

Monographs:

- Fuglseth, A. M. (1989): Decision Support: Methods for Diagnosis of Managers' Information and Situation Perceptions (in Norwegian), Dr. Oecon. thesis, NHH, Bergen.
- Fuglseth, A. M. (1983) Mapping of Decision Makers' Information Perceptions for Development of Decision Support Systems (DSS) (in Norwegian), thesis for the "Siviløkonom HAE" degree, NHH, Bergen.
- Fuglseth, A. M. (1980): CISS: A Support System for Analysis of Investment Projects in Shipping Companies (in Norwegian), thesis for the "Siviløkonom" degree, NHH, Bergen.

Anthology:

Fuglseth, A. M. and Kleppe, I. A. (Eds) (2005): *Anthology for Kjell Grønhaug in celebration of his 70th birthday*, Fagbokforlaget, Bergen, ISBN 82-450-0352-2.

Textbooks:

- Fuglseth, A. M., Håtuft, J. V. and Johannessen, T. V. (2011): PC use I for Colleges and Universities (in Norwegian), 6th edition, Fagbokforlaget, Bergen, ISBN 978-82-450-1123-4.
- Fuglseth, A. M., Håtuft, J. V. and Johannessen, T. V. (2010): PC use 2 for Colleges and Universities (in Norwegian), 4th edition, Fagbokforlaget, Bergen, ISBN 978-82-450-1067-1.

Selected publications in peer-reviewed journals and books:

- Fuglseth, A. M. and Sørebø, Ø. (2014): The effects of technostress within the context of employee use of ICT. *Computers in Human Behavior* 11/2014; 40:161–170. DOI:10.1016/j.chb.2014.07.040.
- Fuglseth, A. M., Buverud, H. and Grønhaug, K. (2013): Innovation management involving custom-made enterprise systems. *The XXIV ISPIM Conference – Innovating in Global Markets: Challenges for Sustainable Growth*, Helsinki, Finland.
- Fuglseth, A. M. and Grønhaug, K. (2009): Equilibrium Models and Managerial Team Learning in Bjørndal, E., Bjørndal, M., Pardalos, M. P. and Rönnqvist, M. (Eds): *Energy*, *Natural Resources and Environmental Economics*, 101-114. Springer, ISBN: 978-3-642-12066-4
- Fuglseth, A. M. and Grønhaug, K. (2006): Information Systems and Organisational Learning in Lines, R., Stensaker, I. G. and Langlely, A. (Eds): New Perspectives on Organizational Change and Learning, 183-204. Fagbokforlaget, Bergen.

- Fuglseth, A. M. (2005): Information systems and strategic resources, in Fuglseth, A. M. and Kleppe, I. A. (eds): Anthology for Kjell Grønhaug in celebration of his 70th birthday, Fagbokforlaget, Bergen.
- Grønhaug, K. and Fuglseth, A. M. (2004): Market Perception and Pursued Strategies in a (near to) Perfect Market, in Haukedal, W. and Kuvaas, B. (eds): Creativity and Problem-Solving in the Context og Business Management, Fagbokforlaget, Bergen, ISBN 83-450-0191-0.
- Fuglseth, A. M. and Grønhaug, K. (2003): Can computerised market models improve strategic decision-making? An Exploratory Study, *Journal of Socio-Economics*, 32, 503-520.
- Fuglseth, A. M. and Grønhaug, K. (2003): A Tool Kit for Measurement of Organisational Learning: Methodological Requirements and an Illustrative Example, *Journal of Universal Computer Science*, 9, 12.
- Fuglseth, A. M. and Grønhaug, K. (2003): Kan IT-baserte markedsmodeller forbedre strategiske beslutninger?, *Magma*, 1, 101-111.
- Fuglseth, A. M. and Grønhaug, K. (2002): Theory-driven Construction and Analysis of Cause Maps, *International Journal of Information Management*, Vol. 22, 357-376.
- Fuglseth, A. M. and Grønhaug, K. (2000): Task Characteristics and Expertise, in Bo Green (ed.): Risk Behaviour and Risk Management in Business Life, Kluwer, Dordrecht, Netherlands.
- Fuglseth, A. M. and Grønhaug, K. (1997): IT-enabled Redesign of Complex and Dynamic Processes: The Case of Bank Credit Evaluation, *Omega*, 24, 1, 93-106.
- Fuglseth, A. M. and Strandenes, S. P. (1997): NorshipS: a DSS for Analyses of Bulk Shipping Markets, *Computers in Human Behavior*, 13, 4 517-541.
- Fuglseth, A. M. and Grønhaug, K. (1994): Information Systems as a Secondary Strategic Resource: The Case of Bank Credit Evaluations, *International Journal of Information Management*, 14, 269-280.
- Fuglseth, A. M. (1990): Method for Mapping Managers' Information Perceptions (in Norwegian), *Praktisk Økonomi*, 3, 51-60.
- Fuglseth, A. M. and Stabell, C. B. (1985): Capture, Representation, and Diagnosis of User Information Perception, in Methlie, L. B. and Sprague, R. H., Jr. (eds): *Knowledge Representation for Decision Support Systems*, Elsevier Science Publishers B.V., North Holland.
- Stabell, C. B. and Fuglseth, A. M. (1983): The D*2 Approach to Decision Support, in Mason, R. E. A. (ed.) *Information Processing 83*, Elsevier Science Publishers B.V., North-Holland. ISBN:0444867295.

Peer-reviewed conference proceedings, selected:

- Johannessen, T. V. and Fuglseth, A. M. (2014): The effectiveness of data presentation formats: An exploratory study. Nokobit 2014, norsk konferanse for organisasjoners bruk av IT, Fredrikstad, Norway.
- Buverud, H., Fuglseth, A. M. and Grønhaug, K. (2011): Critical Success Factors for ERP System Implementation Revisited. Norsk konferanse for organisasjoners bruk av informasjonsteknologi, Nokobit 2011, Tromsø, Norway.
- Buverud, H., Fuglseth, A. M. and Grønhaug, K. (2010): Presentation and analysis of ERP system implementations. Norsk konferanse for organisasjoners bruk av informasjonsteknologi, Nokobit 2010, Gjøvik, Norway.
- Elstad, A.-K., Fuglseth, A. M. and Grønhaug, K. (2009): CSFs for implementation of ERP systems: A literature review and critique. Norsk konferanse for organisasjoners bruk av informasjonsteknologi, Nokobit 2009, Trondheim, Norway.