

## CURRICULUM VITAE FOR KRISTIN RYGG

### PERSONAL DETAILS

Name	Kristin Rygg
Date of birth	23 January 1965
Place of birth	Øystese, Norway
Nationality	Norwegian
Title	Associate Professor
Department	Dept. of Professional and Intercultural Communication, NHH Norwegian School of Economics
Email	Kristin.Rygg@nhh.no

### HIGHER EDUCATION

2012	University of Bergen/ NHH Norwegian School of Economics	PhD
1998	SOAS - School of Oriental and African Studies, University of London	Master in Japanese Applied Linguistics
1995	Japan Foundation 日本国際交流基金, Saitama ken, Japan	Japanese teacher education
1993	University of Oslo	Japanese <i>storfag</i> , advanced level
1991	東京日本語センター [Tokyo Nihongo Sentaa] and 東京日本語学校 (Naganuma School) Tokyo	Japanese intermediate level
1990	University of Bergen	Japanese <i>grunnfag</i> , elementary level
1988	Bergen Teacher Training College	<i>Adjunkt</i> , teaching certificate

### CAREER HISTORY

2012-	NHH Norwegian School of Economics	Associate Professor
2007-2012	University of Bergen/ NHH Norwegian School of Economics	PhD Scholar
1995-2006	NHH Norwegian School of Economics	Assistant Professor in 50% position
1995-2003	UiB University of Bergen	Head of the Japanese studies at Dept. of Linguistics and Comparative Literature. Course administrat lecturer and tutor. (apart from 1997-98, Master)

## TEACHING

### *Bachelor*

Japanese applied linguistics  
 Intercultural business communication  
 East Asian business culture and communication  
 Responsible for InternAbroad courses

### *Master*

Japanese management and business communication  
 Intercultural communication  
 Responsible for InternAbroad courses

## EXTERNAL GUEST LECTURES AND PEDAGOGICAL ACTIVITIES

2020	Webinar organized by JSPS alumni club in Norway, Diku, NFR, Innovasjon Norge, norske handelskammeret i Japan og ambassaden i Tokyo 22 July 2020	Cultural Challenges in Norway-Japan Collaborations. Key to Success in Japan-Stories from Research and Business.
2018	Kristiania University College	Japanese customer service (guest lecture)
2017	Medisinsk fakultet, UiB	Interkulturell kommunikasjon i forskningsveiledning (supervisor seminar 03.10.2017)
2013-2015	Centre for International Health, University of Bergen	Conflict management in intercultural communication.
2008	Rogaland Red Cross	Intercultural communication for volunteer refugee workers.
2007	Bergen Red Cross	Intercultural communication for volunteer refugee workers.
2005-	Centre for Continuing Education, University of Bergen.	NOIN ( <i>Norge som innvandringsland</i> ) 152: Ethnicity, Gender and Intercultural Communication. An executive course for people with work related to immigration.
2004-2006	Norwegian Teacher Academy for Studies in Religion and Education, Bergen.	Chinese and Japanese culture and society, intercultural communication.
2003-13	Dept. of Foreign Languages, University of Bergen	Varieties in work and labour in Japan; Japanese communication; Japan-Norway business relations
2002	OMH Business School, Bergen	Japanese business culture and communication

2002	Norwegian School of Management (BI), Bergen	Japanese business culture
------	---	---------------------------

## OUTREACH TO SOCIETY

- 2020 Kommer vi til å klemme etter koronaen? Alderen din kan avgjøre, mener ekspert. Aftenposten [Avis] 2020-05-25
- 2020 Må vi vinke farvel til håndtrykket?. forskning.no [Internett] 2020-07-01
- 2020 Sånn er Norge. Programleder: Harald Eia. NRK1 [TV] 2020-01-29
- 2018 Kulturklasj. Kommunikasjonsforsker Kristin Rygg i samtale med Bår Stenvik. *Forskerforum* (vol. 6), juni 2018, 24-27.
- 2017 Derfor blir asiatiske toppsjefer så lei seg når krisen rammer. E24[Avis] 2017. 11-05
- Om høflighet og norsk væremåte. Norgesglasset P1 [Radio] 2017-02-28
- Høflighetsteori og norsk væremåte. NRK Hordaland [Radio] 2017-04-25
- Norsk væremåte og (u)høflighet. Studentradioen i Bergen [Radio] 2017-03-03
- Ja, nordmenn er høflige. NRK.no [Internett] 2017-03-26
- Kunsten å gjøre seg forstått. TARA [Fagblad] 2017-06-08
- Intervju om nordmenn og (u)høflighet på *Norgesglasset* [radio program] 28.02.2017
- Nei, nordmenn er ikke uhøflige. Forskning.no (Nettavis om norsk og internasjonal forskning) [Internett] 2017-02-25
- Når nordmenn ikke snakker med ukjente på bussen, er det bare fordi vi er så høflige. Bergens Tidende [Avis] 2017-02-25
- Ola nordmann - stadig like uhøflig?. Paraplyen NHH (nettavis) [Internett] 2017-02-27
- 2016 Contribution at *Forskningsdagene* 23.-24. September, 2016.
- Contribution at NTNU - Japan seminar 7 September, 2016.
- 2015 *Hvordan hilser du?* Feature story in *KK May 2015* [interview]

## RESEARCH PUBLICATIONS (from 2015)

- Rygg, K. (in press). Openings and closings in workplace emails. How do people navigate without clear standards and clearly prescribed formulae? *Hermes*.
- Rygg, K. (2017). The semantic and pragmatic value of Norwegian greetings the last hundred years: *Maal og Minne* 1, 147-174.
- Rygg, K. (2017). 'Typically Norwegian to be impolite.' Impoliteness according to whom? *FLEKS - Scandinavian Journal of Intercultural Theory and practice* 4(1)

Ly, A., & Rygg, K. (2016). Challenges of Teaching Intercultural Business Communication in Times of Turbulence. In *Intercultural Competence in Education* (pp. 215-236). Palgrave Macmillan UK.

Rygg, K. (2016). Was Malinowski Norwegian? *Journal of Intercultural Communication* 40(1).

Rygg, K. (2015). Japanese and Norwegian metapragmatic perceptions of contextual factors in intercultural business communication. *Journal of Intercultural Communication* 38, July 2015.

#### CONFERENCE PARTICIPATION

- 2020 Alapp, Trondheim/digital, 16-17 September 2020
- 2019 Pragmatics Society of Japan Conference, Kyoto, November 23-24, 2019
- 2019 Dicoen Conference, Leuven, June 4-6 2019
- 2018 Pragmatics Society of Japan Conference, Tokyo, December 1-2, 2018
- 2018 INPRA (international conference on pragmatics and intercultural communication), Cyprus, June 8-10, 2018.
- 2017 The ABC Annual International Conference – Ireland, October 18-21, 2017
- 2016 The 23<sup>rd</sup> conference of the Nordic Network for Intercultural Communication with paper, Bergen, Norway.
- 2015 The 9th Biennial Congress of the International Academy for Intercultural Research (IAIR), Bergen, Norway.
- 2014 The 21th Conference of the Nordic Network for Intercultural Communication with paper, Reykjavik, Iceland.
- 2012 The 19th Conference of the Nordic Network for Intercultural Communication with paper, Århus, Denmark.
- 2012 NOFIK, Bergen, Norway.
- 2010 The 17th Conference of the Nordic Network for Intercultural Communication with paper, Oslo, Norway.
- 2008 The 15th Conference of the Nordic Network for Intercultural Communication with paper, Reykjavik, Island.
- 2007 SIETAR Japan 22nd Annual Conference, Tokyo, Japan.
- 2006 The 8th ABC European Convention "Dialogue - challenge and opportunity", Oslo, Norway.
- 2005 The 12th Conference of the Nordic Network for Intercultural Communication, Tampere, Finland.
- 2004 The 11th Conference of the Nordic Network for Intercultural Communication; Kristiansand, Norway.
- 2002 The 4<sup>th</sup> ABC European Convention "Across Contexts, Cultures and Continents", Århus, Denmark.

## PARTICIPATION IN OTHER COURSES

- 2019 Course in Pedagogy-Elective Module: Teaching Portfolio (May 2019)
- 2017 The EAIE Academy on: Preparing your students for work placements abroad. Warsaw 13-17 November, 2017.
- 2015 Workshop on Impoliteness with Professor Dániel Z. Kádár; with paper. At: Oslo and Akershus University College of Applied Sciences. 23-24 November 2015.
- 2006 Participation at the Summer Institute for Intercultural Communication in Portland, Oregon.
- 2005 Participation at the Summer Institute for Intercultural Communication in Portland, Oregon.
  
- 1994 Summer school in Korean studies, Seoul, South Korea. Grant from Korea Foundation.

## REFEREE WORK

- 2017 *Applied Linguistics*
- 2014 *FLEKS Scandinavian Journal of Intercultural Theory and Practice*
- 2013 *Copenhagen Journal of Asian Studies*
- 2012- *Journal of Intercultural Communication*

## CONFERENCES AND WORKSHOPS ORGANISED

- 2019 Organizer of PhD course: *Language Management in Theory and Practice*, 1-3 November 2019
- 2018 Leader of the organizing committee for the LingPhil (Norwegian Graduate Researcher School in Linguistics and Philology) Summer School 2018
- 2017 Organizer of PhD course: *Basic Statistics for Linguists*, 13 November 2017
- 2017 Organizing committee for 30 Years Celebration of Japanese language Studies in Bergen, held 11.11.2017 at UiB.
- 2017 Organizing committee for LingPhil PhD Supervisor Seminar, 8-9 March, 2017
- 2016 Organizing committee for LingPhil PhD Course - Transferable skills: Research Communication and Career Planning, 26-29 September 2016.
- 2016 Organizing committee for the 23<sup>rd</sup> NIC (Nordic Network for Intercultural Communication) conference 24-26 November 2016.
- 2013 Organizing committee for the NAJAKS (Nordic Association of Japanese and Korean Studies) conference

## ADMINISTRATIVE EXPERIENCE

- 2019- Leader of LingPhil (Norwegian Graduate Researcher School in Linguistics and Philology)
- 2017- Teaching Responsible (undervisningsansvarlig) at Department of Professional and Intercultural Communication, NHH
- 2017 Member (coordinator) of the evaluation committee for a new position in Spanish at Department of Professional and Intercultural Communication, NHH.
- 2017- Member of “Utdanningsutvalget” at NHH
- 2016 Member (coordinator) of the evaluation committee for Annelise Ly’s Dissertation
- 2015- LingPhil (Norwegian Graduate Researcher School in Linguistics and Philology) board member
- 2015-2017 Member of “pedagogisk utvalg”, NHH
- 2013- Member of *Nasjonalt nettverk for japansk lærere i Norge* (Association of Japanese teachers in Norway)
- 2005-2008 Member of International Committee, NHH

2002-	Board member of Department of Professional and Intercultural Communication, NHH
1995-2000	<i>Statens eksamenssekretariat</i> . Development and setting of national exams

#### SUPERVISED STUDENTS

2019	Torstein Bore	Master student at Zhejiang Gongshang University, Hangzhou
2019-	Agnes Bamford	PhD candidate at NHH
2017- 2015-2019	Ziyuan Zhang Nazuki Kobayashi	PhD candidate at NHH PhD candidate at University of Bergen
2013	Stine Stangeland Bach	Master at University of Bergen. Thesis: Imágenes culturales constructivistas y esencialistas de empleados argentinos y noruegos
2010	Bjørn Ståle I. Byrknes	Master at Norwegian School of Economics. Thesis: Toyota in crisis: An analysis of Toyota's management philosophy and its presence in the Toyota organisation
2007	Anders Hole	Master at Norwegian School of Economics. Thesis: How should Norwegians prepare for doing Business with Japan?

#### OTHER WORK EXPERIENCE

1995	Bergen Guide Service	City guide for Japanese tourists
1994	Lillehammer Winter Olympics	Translator for 共同通信 ( <i>Kyodo News</i> )
1992-1994	Oslo Senior High School of Commerce	Lecturer in Japanese and course administrator
1991-1992	Ålvik skule, Ålvik	Primary/secondary school teacher
1988 (3 mths) and 1990 (5 mths)	Nygård skole, Bergen	Teacher in Norwegian as a foreign language
1984-1985	Den Norske Orientmisjon Iwaki City, Fukushima ken, Japan	Private English tutor

