Privacy statement for the Studentbevis app

Last amended: 21 June 2018

1) The Studentbevis app in brief

The Studentbevis app works as a student ID in relation to the student welfare organisations and public transport companies etc., and is valid on a par with a student card and a paper receipt. In order for the student ID to be valid, you must have paid the semester fee and registered for the semester.

2) About the privacy statement

This privacy statement describes how the Norwegian School of Economics processes your personal data in the Studentbevis app. The purpose of this privacy statement is to inform you about what personal data we process, how they are processed, who is responsible for the processing, what your rights are and who you can contact.

3) What are personal data?

Personal data are all forms of data, information and assessments that can be linked to you as a person, cf. the GDPR Article 4 (1). The decisive factor as to whether data constitute personal data is whether they can be linked to an identified or identifiable natural person.

Data that, on its own, cannot be linked to a natural person may, in cases where the data are found together with other data, constitute personal data if they indirectly identify a person.

4) The purpose of processing personal data in the Studentbevis app Purpose

The purpose of processing personal data in the Studentbevis app is to give you as a student the possibility to download your personal semester fee receipt in digital format for use in situations where you need to document your status as a student. The app will function as a digital student ID in relation to Norwegian student welfare organisations and public transport companies etc.

Legal basis

For private use

The legal basis for processing personal data in the Studentbevis app is based on consent. The student is asked to consent when logging in to the app.

5) What personal data are processed in the Studentbevis app, and how long will we store your personal data?

The Studentbevis app shows your name and educational institution, in addition to whether you have paid the semester fee and registered for the current semester. The app also shows a photo of you that the educational institution has taken for use on the student ID. The personal data displayed in the app are retrieved from the student administrative system Common Student System (FS) and from FEIDE (Federated Electronic IDEntity – the Ministry of Education and Research's chosen solution for secure identification in the education sector). The information is stored locally on your phone, and you can delete it whenever you wish.

You download the app and log in yourself, and control who you show your digital student ID to. Using the app is voluntary. If you do not want to use the app, most universities/university colleges will let you order your semester fee receipt on paper.

6) Automated case processing

Personal data will not be subject to automated case processing or profiling.

7) Disclosure of your personal data to third parties

Disclosure or export of data is defined as all disclosure of data aside from to our own system/processing or to the data subjects themselves, or to someone who receives data on their behalf. The Norwegian School of Economics can disclose or export data containing personal data to other systems, i.e. to an external data processor, in cases where it is deemed necessary to do so.

Your personal data will not be disclosed to countries outside the EU/EEA or to international organisations.

Your personal data may be disclosed to the following parties/enterprises:

1) Unit – the Directorate for ICT and Joint Services in Higher Education and Research The Studentbevis app is provided by Unit. Unit employees who need it to perform their work will be given access to your personal data and data relating to your activities in the Studentbevis app in order to be able to provide user support and, if relevant, rectify errors in the service.

2) UNINETT AS

You log in to the Studentbevis app using the log-in solutions FEIDE and Dataporten. FEIDE and Dataporten are developed and delivered by UNINETT AS. UNINETT employees who need it to perform their work will be given access to your FEIDE name and IP address in order to be able to provide user support and, if relevant, rectify errors in the service. Your personal data will be erased from FEIDE after six months.

8) Security in relation to your personal data

A number of security settings have been added in order to keep your personal data in the Studentbevis app secure. In addition, Unit regularly conducts risk and vulnerability analyses and tests the security of the Studentbevis app.

9) Your rights

Right to information and access

You have a right to receive information about how the Norwegian School of Economics processes your personal data. This privacy statement has been produced to provide the information you are entitled to receive.

You also have the right to see/access all personal data registered about you by the Norwegian School of Economics. In addition, you have the right to request a copy of your personal data if you so wish.

Right to rectification

You have a right to have inaccurate personal data about you rectified. You also have a right to have incomplete personal data about you supplemented. Please contact us if you think that we have registered inaccurate or incomplete personal data about you. It is important that you give grounds and, if relevant, document why you think that the personal data are inaccurate or incomplete.

Right to restriction of processing

In certain cases, you may have a right to request that the processing of your personal data be restricted. Restriction of processing means that the personal data will still be stored, but the possibilities for further processing are restricted.

If you think that the personal data are inaccurate or incomplete or have submitted an objection to their processing (see further information below), you have the right to demand that the processing of your personal data be temporarily restricted. This means that processing will be restricted until we have corrected your personal data, if relevant, or considered whether your objection is justified.

In other cases, you may also demand more permanent restrictions on the processing of your personal data. In order to be entitled to demand restricted processing of your personal data, the conditions set out in the Personal Data Act and the GDPR Article 18 must be met. If you contact us to request restriction of processing of your personal data, we will consider whether the statutory conditions are met.

Right to erasure

In some cases, you have the right to demand that we erase personal data about you. The right to erasure is not an unconditional right, and whether you have the right to have data erased must be considered in light of the applicable data protection legislation, i.e. the Personal Data Act and the GDPR. Please contact us if you would like to have your personal data erased. It is important that your request includes why you want your personal data erased and, if possible, what personal data you wish to have erased. We will then consider whether the statutory conditions for demanding erasure are met. Please note that legislation allows us to make exemptions from the right to erasure in some cases. This includes cases where we have to store personal data to fulfil a duty pursuant to the Act relating to Universities and University Colleges or on the grounds of public interest such as archiving, research or statistical purposes.

Right to object

You may have the right to object to processing if you have a special need to have the processing stopped, for example if you have a need of protection, a confidential address or similar. The right to object is not an unconditional right, and it depends on the legal basis for the processing and on whether you have a special need. The conditions are set out in the GDPR Article 21. If you object to the processing, we will consider whether the conditions for objecting are met. If we conclude that you have the right to object to the processing and that your objection is justified, we will stop the processing, and you can also demand that the information be erased. Please note that there are cases where we may nevertheless make exceptions from erasure, for example if we have to store the personal data to fulfil a duty pursuant to the Act relating to Universities and University Colleges or to safeguard important public interests.

Right to complain about the processing

If you feel that we have not processed personal data in a correct or lawful manner, or if you feel that you have been unable to exercise you rights with us, you have a right to complain about the processing. You can find information about how to contact us in section 10.

If we do not uphold your complaint, you have the possibility of filing a complaint with the Norwegian Data Protection Authority. The Data Protection Authority is responsible for ensuring that Norwegian enterprises comply with the provisions of the Personal Data Act and the GDPR in their processing of personal data.

10) Contact information

The data controller

The Norwegian School of Economics is the data controller for personal data in the Studentbevis app, cf. the GDPR Article 4 (7).

If you wish to exercise your rights as described in section 9 above, please contact maj-brit.iden@nhh.no. We will consider your enquiry without undue delay, and within 30 days at the latest.

Data protection officer

The Norwegian School of Economics has a data protection officer who is tasked with safeguarding the data protection interests of the school's students and employees. You can contact the data protection officer for administrative processing of personal data at the Norwegian School of Economics by sending an email to: monica.oen@nhh.no

Service provider

Unit – the Directorate for ICT and Joint Services in Higher Education and Research is the service provider for the Studentbevis app, which means that Unit develops and administers the Studentbevis app and is responsible for its day-to-day operation. In the course of this work, selected Unit personnel will have access to all personal data registered in the Studentbevis app.

Contact information for Unit: studentbevis@fsat.no